

Appia Completes Network Upgrade Program | Investments keep Appia customers ahead of the curve with enhanced redundancy, network security, and sophisticated intrusion protection capabilities.

TRAVERSE CITY, Mich. – June 4, 2009 – Appia Communications, Inc., a leading provider of managed IT and telecom services, today announced that it has completed an extensive upgrade of its network equipment.

The upgrade included all of Appia's network operations centers. "We know that the services we provide are essential to our customers," said Victor von Schlegell, Appia's president. "So we took a stem-to-stern look at all of our operations centers to identify any points of vulnerability or opportunities to improve our technology."

The upgrade mainly involved equipment to enhance redundancy and network security. "One by-product of the upgrade is that we are now able to offer our customers sophisticated network intrusion protection," continued von Schlegell. "We expect that future upgrades will have a major security focus, as the threats to our and our customers' networks become more complex."

To learn more about how Appia's managed IT and telecom services can benefit your organization, please contact Jason Ulm, vice president of sales, at 317-715-9507, or jason@appiaservices.com.

About Appia Communications

Appia Communications is a leading provider of managed IT and telecommunications services, enabling small and midsize companies and organizations to benefit from Internet Protocol technology for far less than the cost of an in-house implementation. Appia's managed solutions help customers reduce costs, enhance employee productivity, improve customer care, and compete more effectively against much larger enterprises.

Headquartered in Traverse City, Michigan, Appia has operations in Boston, Chicago, Detroit, Indianapolis, Los Angeles, New York, St. Louis, and other markets in North America and Europe. Appia was named to Inc. magazine's list of America's fastest-



growing private companies in both 2007 and 2008, and was named one of the world's Top Five Managed Service Providers on the 2008-2009 MSPmentor 100.

For more information, please visit www.appiaservices.com or call 877-277-4297. Appia is a Cisco Powered Network and holds advanced Cisco communications certifications.