

cloudAccess | meeting needs for real-time traffic

Networks that carry voice, video and other real-time traffic require special expertise in deployment and management. Ask for our white paper Ensuring Real-Time Traffic Quality to learn more about the challenges real-time traffic presents and the options you have.

We've drawn on our 15+ years of experience to create the cloudAccess suite of services. Choose one or all of the services, depending on the challenges you face.

Planning and Deployment

How can you provide the bandwidth you need at a cost you can afford? The solution is to mix and match the many options on the market today. Whether your network has one or hundreds of nodes, our engineers can assess your requirements and design and deploy connections that are secure and reliable, while minimizing latency, jitter and packet loss.

Our wholesale relationships with all of the major carriers enable us to find offerings at competitive prices. We also maintain direct connections to several of the major carriers. These connections eliminate the delay caused by carrier peering. You will see and hear the difference in all of your real-time traffic.

Redundancy

Having two or more connections to the internet is essential so that users have bandwidth available even when a connection fails. At today's prices, redundancy is affordable.

Managed Routers

Our Managed Router service is specifically designed for networks that carry voice, video, and other real-time traffic in addition to data. There is also an option for a wireless backup connection.

Use this service If you choose cable or DSL to connect to the internet, to ensure that adequate bandwidth is available to ensure high-quality calls, video and cloud computing, even when there is contention for available bandwidth.

Monitoring and Traffic Analysis

Our Network Monitoring and Traffic Analysis service uses our SolarWinds platform to monitor your network and see what applications are using the most bandwidth. This information is essential to setting policies on employee internet use, but also to anticipating bandwidth needs and meeting them before user productivity is affected.

Network Support

Network device failures are a leading cause of instability and outages. We offer two network support programs:

- **WANcare Alert** notifies you by email and SMS so that you can resolve issues in a timely manner.
- With **WANcare Management**, you are notified and our engineers and technicians work the issues to resolution for you