

Accession Mobile Call Jump User Guide

Call Jump sends calls:

-) From your desktop phone to Accession Mobile or
-) From Accession Mobile to your desktop phone.

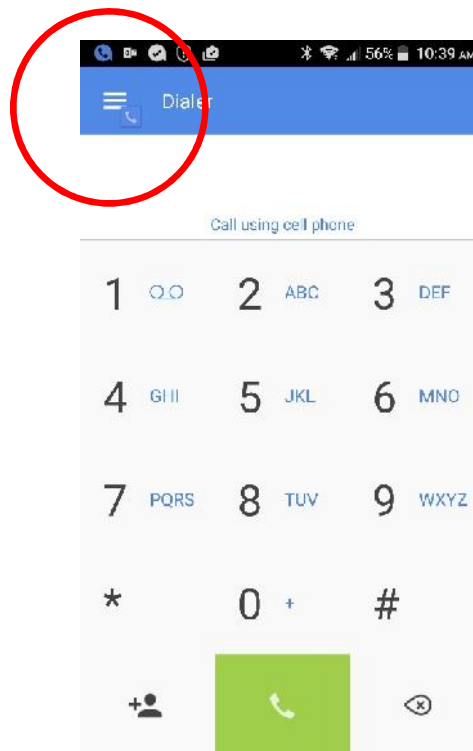
Please note: To send a call from Accession Mobile to your desktop phone, you must be using Accession to place calls. It will not work if you chose to use your cell phone to place calls.

You can change how calls are placed by selecting *Settings* -> *Calls* -> *Make calls using* on Accession Mobile.

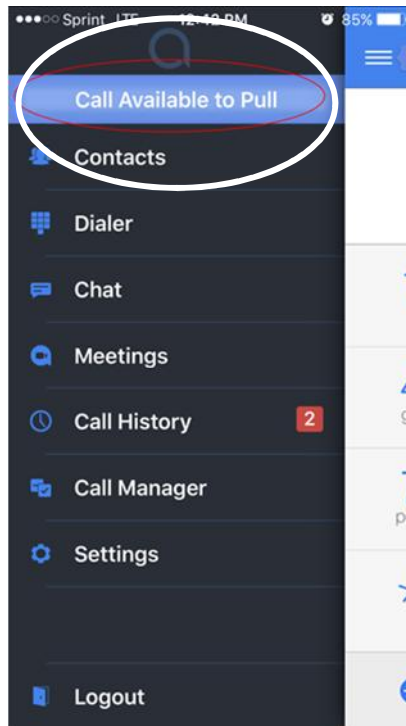
Please note that the screenshots below will differ slightly depending on whether you are using an Android or Apple device.

Sending a Call from a Desktop Phone to Accession Mobile

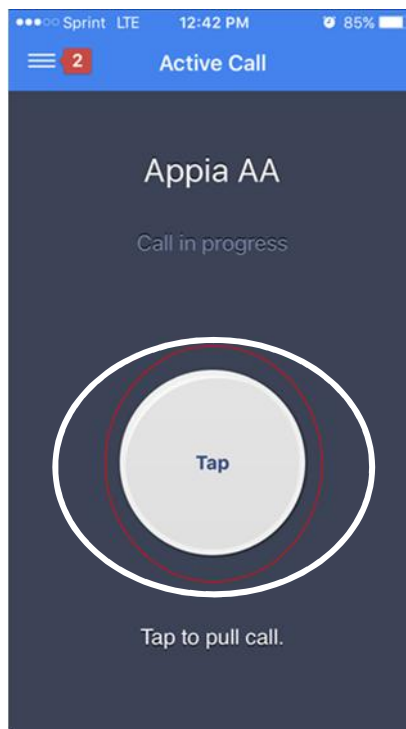
1. While you are on a call using your desktop phone, open Accession Mobile. You will see a flashing phone icon.



2. Press the phone icon. You will then be presented with the message "Call Available to Pull". Click on the message.

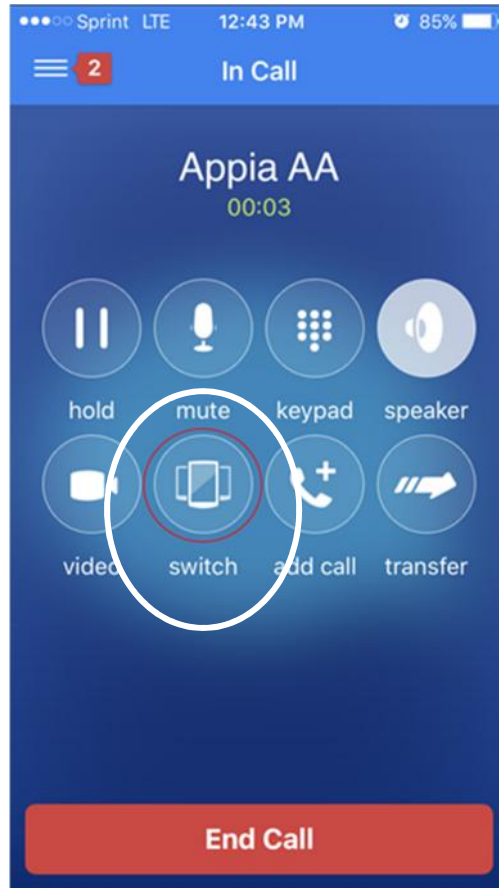


3. Then press the “Tap” button to push the call from your desktop phone to Accession Mobile. The call on your desktop phone will hang up. Just press the End Call or hang-up button on Accession Mobile to end the call.

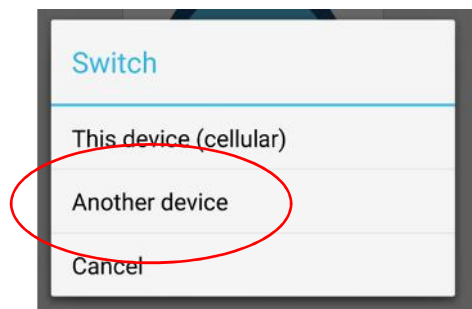


Sending a Call from Accession Mobile to Your Desktop Phone

1. On the Accession Mobile menu, you will see a button called “Switch”:



2. Click on “Switch” and then select the option for “Another device”.



3. The call will then ring on your desktop phone(s) and Accession Desktop if you use it. Once you answer, the call on Accession Mobile will end.