

Cisco Unified Communications Manager | **save by going hosted**

Upgrading to the latest version of Cisco’s Unified Communication Manager (CUCM) is costly. Avoid that investment by moving to Appia’s hosted CUCM service.

The following table provides an overview of the features included or available in Version 11.

Ad-Hoc Conference Calling (6-way)	Included	Group Line Appearances	Included
Auto Attendant	Included	Headset Functionality	Included
Blind Transfer	Included	Hold	Included
Call Bridging (Join)	Included	Missed Calls Directory	*
Call Forward All	Included	Placed Calls Directory	*
Call Waiting	Included	Received Calls Directory	*
Caller ID Name and Number	Included	Last Number Redial	Included
Computer Switch Port on Phone	*	Mute	Included
Corporate Directory	Available	On Phone Paging	Available
Custom Hold Music	Available	Overhead Paging	Available
Custom Ring Tones (per line)	Included	Park	Included
Date/Time Display	Included	Power Over Ethernet	*
Desktop Fax to Email Delivery	Available	Remote User Transportable IP Phone	Available
Dial-by-Name Directory	Included	Shared Line Appearances	Included
Direct Inward Dial Number	Included	Speakerphone	*
Disaster Recovery - Platform	Included	Speed Dials/Fast Dials	Included
Disaster Recovery - Users	Included	Supervised Transfer	Included
Do Not Disturb (divert to voicemail)	Included	Voice Quality of Service	Included
Extension dialing to remote office locations	Included	Voicemail to Email Delivery as WAV file	Included
Extension Numbers	Included	XML Web Services URL Display	Available
Free Unlimited 24x7 Support	Included	Speed Dial Directory	Included
Full Featured Voicemail	Included		

*Varies by phone model.