

Phone Numbers | new or ported numbers for your offices and staff



We can move your existing local and toll-free numbers and order new numbers. New numbers are available in the U.S., Canada, and many countries around the world.

Phone Numbers for Offices/ Branches

- **New** local or toll-free numbers
- **Ported** local or toll-free numbers
- **Local number features:** 911, directory listing, or caller name. There is also an option to order unlimited inbound calling.

Staff Phone Numbers

Many customers prefer that staff have extensions.

Others want phone numbers that ring directly to the staff member's phone. There are two options if this is the approach you prefer.

- **One-Way Numbers** ring staff members' phones directly but show your organization's name and number to the people they call.

- **Two-Way Numbers** also ring phones directly but show the staff members' names and numbers to the people they call. Two-way numbers also include 911.

- Both one-way and two-way numbers may be new or ported.

About Number Porting

Under the Federal Communications Commission's local number portability (LNP) rules, you can switch telephone service providers and keep your existing phone numbers. (If you are moving from one geographic area to another, you may not be able to take your numbers with you.)

"Porting" takes its name from the LNP rules and refers moving your phone numbers from your current provider to Appia.

International Numbers

New local and toll-free numbers are available in many countries and cities worldwide, including Europe, South America, and Asia. Numbers may also be ported, although in most cases you need to have a physical presence.