

cloudATTENDANT | a professional experience for your customers

If you're using cellular phones for business, consider using Appia's cloudATTENDANT. Our service provides the most professional experience for your customers, partners and prospects.

Calls are directed through the cloudATTENDANT and routed to the appropriate phones. Voicemails are stored on cellular phones.

Bring your own phones, or order AT&T or Sprint services from us.

benefits



We offer Basic and Advanced auto-attendants. Record your own messages or use a professional male or female voice for up to 8 custom greetings. You can order additional messages if needed.

Basic Auto-Attendant

This option is perfect for small businesses and non-profits. It offers one layer of IVR, as in the following example.

Welcome to XYZ. If you know the extension you wish to reach, enter it at any time. Or press 1 for sales, 2 for support, 3 for the company directory, or 0 for reception.

Calls are sent to specific extensions, where callers may leave voicemails.

Advanced Auto-Attendant

This option provides additional layers of IVR, as in the following example.

Main greeting: *Welcome to XYZ. If you know the extension you wish to reach, enter it at any time. Or press 1 for sales, 2 for support, 3 for the company directory, or 0 for reception.*

Next Layer: *You have reached the sales department. Press 1 for equipment sales or press 2 for software sales.*

Next Layer: *You have reached equipment sales. We're not available right now, but if you leave your name, phone number and a message, we'll return your call within 24 business hours.*

Telephone Numbers

You can order new numbers or port (move) your existing phone numbers from your current provider to Appia.

Find out how cloudATTENDANT can provide your customers with the most professional phone experience.